



## Teamwork and Conflict

Decide whether the following statements are TRUE or FALSE:

	True or False
A good team has one leader.	
The note taker in a team makes sure that the people outside the group know what is happening.	
A team should only listen to the leader.	
In a good team everyone has a job to do.	
The reporter records the group's discussions.	

You have been chosen as the **captain** of the **hockey team**. Below list **5 things** that you are going to do to make sure your team will be **successful**:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

Read the paragraph below and answer the question:

Sheldon is the leader of the Life Skills project at school. The team of five has to create a poster about bullying. Mia is very lazy and Sheldon has decided to rather not ask her to do anything.

Sheldon wants to make a poster with a big picture in the middle, but the others would rather like to write a cool quote. Sheldon decides a picture is better. Joshua cannot cut very neatly and Sheldon gets very upset with him after he messes up the picture. When the picture doesn't look as nice as Sheldon thought, he blames Joshua and Retha. Peter and Joshua decide to rather play marbles, while Sheldon finishes the poster by himself.

Afterwards poor Mia has to clean up all the rubbish.

List all the things that Sheldon did that you think are **not supportive of** good teamwork.

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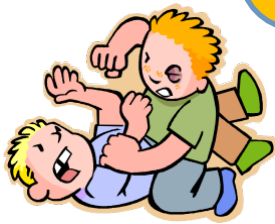


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Look at the following pictures and read the description of each situation, then answer the questions that follow:



**1** Peter and Sam sit next to each other in Mrs Smith's Grade 4 class. Everyday, Peter uses Sam's pencils, as his pencils are always missing. Peter is also making fun of Sam's red hair and calls him "Carrot". Sam lost his temper when Peter called him "Carrot" again and started hitting him.

**2**

Tony hates having his hair cut. Once a month when it is time to have his hair cut, he always gets into a fight with his mother.



**3**



Tracy (7) and Megan (9) are sisters. Their mom doesn't know what to do with them anymore as they fight almost every day. Usually the fight starts when Tracy goes into Megan's bedroom to play with her sister, but Megan wants to be left alone.

**Incident Number 1:**

a) Was it the correct response for Sam to start hitting Peter? Give a reason for your answer.

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b) Will it be a correct response if Sam ignores Peter in future? Explain your answer.

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c) List three positive responses that you think may help Sam to resolve the conflict with Peter.

1 - \_\_\_\_\_

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2 - \_\_\_\_\_

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3 - \_\_\_\_\_

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**Incident number 2:**

a) Describe why the situation in incident number 2 can be described as a conflict situation. (Keep in mind the definition of conflict).

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b) Do you think it will be a positive response to the conflict situation if his mom keeps on arguing with him every time he has to go to the hairdresser? Explain your answer.

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c) Can you think of any positive way to possibly resolve this conflict situation?

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**Incident number 3:**

- a) Read the boxes with possible responses to the situation in incident number 3.  
Re-organise the responses under the correct heading:

Megan should ignore Tracy.

Megan should lock her door.

Megan should try to find out why Tracy wants to be in her room.

Megan and Tracy can agree on a specific time that Tracy will be allowed to enter her room.

Tracy should respect Megan's privacy.

Megan and Tracy should listen to each other.

Tracy should run to their Mom and tell on.

**Positive**

**Negative**

**MEMO:**

Decide whether the following statements are TRUE or FALSE:

	True or False
A good team has one leader.	TRUE
The note taker in a team makes sure that the people outside the group know what is happening.	FALSE
A team should only listen to the leader.	FALSE
In a good team everyone has a job to do.	TRUE
The Reporter records the group's discussions	FALSE

You have been chosen as the **captain** of the **hockey team**. Below list **5 things** that you are going to do to make sure your team will be **successful**:

Make decisions together, before the game. Listen to everyone in the team, before the game.

Accept that sometimes things will not go your way. Look after all the team members. Don't get cross with anyone if you do not win.

Make sure everyone feels they are part of the team and are not left out. Encourage your team by praising their attempts.

Remember you do not have to be the star. It is not about you, it is about your team.

**Read the paragraph below and answer the question:**

List all the things that Sheldon did that you think are **not supportive of** good teamwork.

He did not involve everyone in the task (Mia).

He doesn't involve the group in his decisions.

He gets upset when someone is not doing his job well (Joshua).

He blames other people if the project is not a success.

He doesn't make sure that everyone helps to clean up.

**Look at the following pictures and read the description of each situation, then answer the questions that follow:**

**Incident number 1:**

a) Was it the correct response for Sam to start hitting Peter? Give a reason for your answer.

No, it is never the correct response to hit someone. Sam should have waited to cool down and then discussed the problem with Peter.

b) Will it be a correct response if Sam ignores Peter in future? Explain your answer.

No, to ignore a situation is not a way of resolving conflict, they should try to find a solution.

c) List three positive responses that you think may help Sam to resolve the conflict with Peter.

- 1 - Sam can explain to Peter how it makes him feel if he calls him "Carrot".
- 2 - Sam can ask Peter why he does not have his own pencils and maybe involve the teacher to make sure Peter has his own stationery.
- 3 - Sam can apologise for hitting Peter.

### Incident number 2:

a) Describe why the situation in incident number 2 can be described as a conflict situation. (Keep in mind the definition of conflict).

Conflict is when two or more people disagree about something. Tony and his mom disagrees about whether he needs to have his hair cut.

b) Do you think it will be a positive response to the conflict situation if his mom keeps on arguing with him every time he has to go to the hairdresser? Explain your answer.

Arguing about the same situation will not resolve the conflict. They should find a solution to the problem.

c) Can you think of any positive way to possibly resolve this conflict situation? Tony's mom should speak to him when she is calm and ask him why he has such a problem with having his hair cut. They can make a plan that both agree upon, e.g. a day that suits Tony or maybe he doesn't like the hairdresser. They should find a solution that both agree to.

### Incident number 3:

a) Read the boxes with possible responses to the situation in incident number 3. Re-organise the responses under the correct heading:

#### Positive

Megan and Tracy can agree on a specific time that Tracy will be allowed to enter her room.

Megan should try to find out why Tracy wants to be in her room.

Tracy should respect Megan's privacy.

Megan and Tracy should listen to each other.

#### Negative

Megan should ignore Tracy

Megan should lock her door

Tracy should run to their Mom and tell on